

# DETOURS

QUARTERLY MAGAZINE |  
EDITION 45 | MAY 2024

**TMAA**  
TRAFFIC MANAGEMENT  
ASSOCIATION OF AUSTRALIA



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## TMAA NATIONAL CONTROLLER OF THE YEAR EXCELLENCE AWARD

Team leader with Altus Traffic, South Australia, Sam's sound technical knowledge and ability to stay calm under pressure made him stand out.

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### NATIONAL SUPPLIERS



### THIS ISSUE

- Presidents Report
- CEO Update
- TMAA 2024 Conference
- Chair Reports
- Holland Thomas Report
- Victoria Roads
- TARMAC
- Austroads CEO Update
- CCF Tasmania

# TRAFFIO



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# TRAFFIO





JOHN CASSEL

It is great to see the momentum building across the Traffic Management Association of Australia (TMAA), with above 10 percent membership growth 2023/24 and, the outstanding 2024 TMAA National Conference on the Gold Coast, highlighting the effectiveness of TMAA's increasing influence. Great work TMAA Team!

Of course, our National Conference would not have been the fantastic success it was without our sponsors, suppliers and special guest speakers. Your involvement in and, collaboration with, TMAA is improving the safety of our industry and helping to shape the 'Traffic Management of the Future'. With a special thank you to Sally Stannard (Director-General Department of Transport and Main Roads), Dr Geoff Allan (Chief Executive Austroads) and Rob McInerney (Chief Executive Officer, International Road Assessment Programme) for their informative contributions.

While the National Conference 2024 had many highlights, I was particularly impressed by the professionalism of individual applicants for the TMAA awards, and I congratulate all award winners. As the newly elected President of TMAA, it was my pleasure to announce former TMAA Presidents Andrew White and Steve O'Dwyer as the first ever recipients of the TMAA Honorary (Life) Membership. I wish Andrew and Steve all the best as they take on new endeavours and continue to be major influencers within the traffic management industry.

I am pleased to advise the new TMAA Board and Office Bearer roles were confirmed at the AGM, 15th March 2024. A strong team of experienced and passionate industry leaders, Anthony Simmons, Dylan Barker, Tynan Diaz, Peter Dixon, Britt O'Dwyer, Chris Boyer and I, will work collaboratively as we oversee TMAA and advocate on behalf of members.

While each TMAA division have specific priorities, current TMAA activities include: continue working collaboratively with Austroads and all State and Territory Government jurisdictions in order to facilitate a cost-effective and operational viable roll-out of the Austroads Harmonised training; Building on our existing relationships with other associations; Seeking funding opportunities to enable targeted industry projects; Developing 'Value Add' initiatives for members; Lobbying to improve traffic management industry recognition at all levels of government; Engaging with the developers of innovative safety solutions such as the QLD CAVI team; Endeavouring to further scale and quantify our industry; and, Promoting Traffic Controller, Road Worker and Road User Safety.

I am pleased to advise that, as a Gold Partner and supporter of SARAH Group, the TMAA Board attended the 2024 National Road Safety Week (NRSW) launch in Tasmania on 5th May. This was a very important event and please remember to continue to wear your yellow ribbons and, "Drive So Others Survive!"

Following the NRSW launch, on Monday 6th May the Board attended a NRSW breakfast, followed by a Tasmanian division meeting, Board meeting and a Board dinner. This was a fantastic success.

On a matter closer to home, I would encourage TMAA members to get involved in a constructive way in their state division. We all have an opportunity to bring something to the table.

Keep safe,

**John Cassel**  
**TMAA President**

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\*Offer is strictly limited to eligible TMAA members & is only applicable on new Isuzu 23 MY D-MAX & MU-X purchases, excludes demonstrator vehicles & is not available in conjunction with any other offers. Offer only applicable to current TMAA Members. TMAA membership must be provided to your Isuzu UTE Dealer prior to the vehicle purchase. Isuzu UTE Australia reserves the right to verify all claims. Offer valid until the 31/03/2024. <sup>a</sup>6 years/150,000km (whichever occurs first). Excludes trays & accessories. Capped Price Servicing Program ("CPS Program") applies to CPS Eligible Vehicles at Participating Isuzu UTE Dealers only. Capped Price Servicing covers the first 7 Scheduled Services for up to 7 years/105,000km (whichever occurs first). CPS Program is subject to change. For full terms & conditions, current pricing & model eligibility visit [isuzuute.com.au/service-plus-disclaimer](http://isuzuute.com.au/service-plus-disclaimer).



**MATTHEW BERENI**

It has been an incredibly busy few months for the Association as we continue our transformation journey. Our association is experiencing significant growth, and I am excited to share some of the key milestones we've reached together.

First, our new National Board took office on March 15th under the leadership of John Cassel, our new National President. The Board has hit the ground running, spending many hours together since mid-March. Their efforts are focused on enhancing the value we provide to our Members. I am confident that John's leadership and the collective expertise of our new Board will greatly support our mission and drive our association forward.

In March, we hosted the TMAA Conference at the RACV Royal Pines on the Gold Coast, and it was a tremendous success. With over 250 attendees, we saw nearly a 70% increase in participation compared to last year. One of the highlights of the conference was the presentation of the National Traffic Controller of the Year Excellence Award to Sam Loprete from Altus Traffic in South Australia. We are grateful to our suppliers and sponsors whose generous support made this premier event possible. Their contributions and participations are integral to the ongoing success of our conference.

Shortly after the TMAA Conference, a sizable group of our Members travelled to Intertraffic, the world's largest trade show for traffic management, in Amsterdam. This event offered an invaluable opportunity to explore the latest innovations in our field. Additionally, we hosted our first international networking event, which was enjoyed by all. For those who haven't experienced Intertraffic, I highly recommend attending when it returns in two years.

Upon our return from Amsterdam, we quickly shifted our focus to National Road Safety Week (5-12 May 2024). We hosted significant events in Hobart, TAS, and Sydney, NSW, with notable attendance from Peter Frazer, President of the SARAH Group, our Charity of Choice. In Hobart, Senator Carol Brown, Assistant Minister for Infrastructure and

Transport, delivered an address and thanked our Members for keeping road users safe, while in Sydney, Jerome Laxale, MP, spoke to our Members and emphasized the importance of our industry at state and local levels. These events underscore our association's growing influence and commitment to road safety. Our National Road Safety Week campaign, featuring impactful road safety videos from Australia and overseas, was widely shared on social media, further raising awareness of this crucial issue.

As we approach the end of this financial year, I am delighted to report that we now have over 110 Traffic Management Companies as Ordinary Members of the TMAA, along with many Associate Suppliers, Associate Organisations and Associate Traffic Controllers. Main Roads Western Australia and the Department for Infrastructure and Transport South Australia have also joined TMAA as our newest Associate Group members, which is fantastic news. This record membership reflects the increasing strength and unity of our industry. I'd like to encourage all Members, both long-standing and new, to participate in our upcoming State Division elections. These elections will determine our State Division Chairs and Vice Chairs, who, like our National Board, volunteer their time and expertise. I would like to extend my heartfelt thanks to all our volunteers for their unwavering support and dedication.

There is much more to share, but I'll close by saying I'm incredibly proud of where we are as an Association and excited for our future. We'll continue working hard to drive more value for all our Members in the year ahead.

**Matthew Bereni**  
**CHIEF EXECUTIVE OFFICER**



# Celebrating

## THE OUTSTANDING INDIVIDUALS WHO WERE RECOGNISED AT THE 2024 TMAA GALA DINNER

### NATIONAL TRAFFIC CONTROLLER OF THE YEAR



## NATIONAL TRAFFIC CONTROLLER OF THE YEAR



### HIGHLY COMMENDED

Jo Connell (NSW)  
Workforce Road  
Services

## INDIGENOUS TRAFFIC CONTROLLER OF THE YEAR



### WINNER

Chez (Cheryl) Davis  
(VIC)  
First Nations Traffic  
Management

## RISING STAR TRAFFIC CONTROLLER OF THE YEAR



### WINNER

Davud Karadag (VIC)  
Traffic Divisions Group



### HIGHLY COMMENDED

Violet White (NSW)  
Lack Group

## TRAFFIC MANAGEMENT DESIGNER OF THE YEAR



### WINNER

Alec Czarnowski (NSW)  
Lack Group



### HIGHLY COMMENDED

Louise Crothers (NT)  
Trafficwerx NT



### HIGHLY COMMENDED

Simone Hampton (NSW)  
Workforce Road Services

## OPERATION TEAM MEMBER OF THE YEAR



### WINNER

Katherine (Kate) Fabro  
(NSW)  
Retro Traffic



### HIGHLY COMMENDED

Steven (Bish) Bishop  
(NSW)  
Altus Traffic

# TRAFFIC MANAGEMENT TRAINER OF THE YEAR



## WINNER

Gerard O'Neill (NSW)  
CivilEdge



## HIGHLY COMMENDED

Nicholas Wockner (QLD)  
Acquired Awareness

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We are proud to announce the winner of the TMAA winner for the Indigenous Traffic Controller of the Year - our very own - Cheryl (Chez) Davis, from First Nations Traffic Management P/L (VIC)

Chez has been a valued member of the Company since 2021, when she first started her career as a traffic controller. Chez is a proud Palawa Pakana person of Lutruwita, Trawlwoolway people from Northeast Tasmania, now living in the Gippsland region of Victoria. It wasn't long before Chez became the Team Leader on one of Victoria's BIG BUILD projects - the Gippsland Line Upgrade (GLU). On this project Chez successfully managed up to 30 Traffic Controllers at a time has coached many in her team to develop their skills as Traffic Controllers and Team Leaders, by guiding them to reach their full potential. Chez leads by example - always attending work on time, promoting a safe and clean environment (be it at the work-site, in the Company vehicles or personal appearances). Chez is able to give clear and concise instruction when mentoring a person, still being compassionate and tender in her nature. Chez' has experienced challenges and pushback, although she manages to get the best out of people. Chez has gained the respect of her colleagues and peers, for she always demonstrates honesty and professionalism.

Chez has demonstrated a natural ability to connect with people of all backgrounds, showing empathy and compassion in the way she leads her team and can always be relied on when required to liaise with the Client.

Chez has been a positive role model and has made a positive impact on so many of the workers within her team. Her approach is practical, pragmatic, constructive and effective. The result of her Management is a well lead team, impeccable safety record and a happy Client with only positive feedback about Chez and the way she runs the Traffic Management on the project.

Chez has demonstrated through her interaction with the Client that she performs her duties in a professional manner, always being a great representations of the values the Company and productive in her approach. Chez is a trustworthy employee, who has demonstrated she has a high standard and professional values. She is an asset to the Company, and we accredit her with strengthen the relationship between the Company and the Client.

## 5 mins with Chez

### **What do you enjoy most about your job as Team Leader on the GLU project?**

*I've enjoyed seeing my crew grow and TC's becoming more confident and capable.*

### **How do you like to spend your time off from work?**

*In my time off I enjoy playing with and training my new puppy, camping, fishing, going to the beach and having a few drinks with friends.*

### **What is your favourite holiday destination in Australia?**

*To many amazing places to pick - some highlights from my recent travels were diving with great white sharks in Port Lincoln, swimming with whale sharks in Exmouth, and seeing the dinosaurs fossils in Winton.*

### **What are you most proud of from your time working with First Nations Traffic Management?**

*Seeing the growth and positive changes in my new TC's.*

### **What do you want most for the Gippsland community in the future once the GLU project is complete?**

*For my Gippsland crew to keep working in the traffic industry and having a positive influence on the community*

### **What has impacted you the most from mentoring your team during your time on the project?**

*Seeing the positive changes in their lives and seeing that we are having an impact and making generational changes.*

### **What advice can you offer other Indigenous women in the Construction industry?**

*Do it, go for it, fake it till you make it if you have to, but give it a shot! Believe that dreams can come true and keep pushing till you get there!*

*Over all I've got so much more than just a pay check from working on this project, I've made lifelong friendships, developed so many new skills and have grown as a person. I'm so very grateful to have had the opportunity to work with such a great bunch of people and a fantastic company, who have supported me all the way. I'm looking forward to more projects to come!*

# SAFETY AND SUSTAINABILITY IN MOTION.

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\*Actual results will vary depending on the application of the vehicle and how it is driven.

# Event of the Year 2023: Run for the Kids by TDG



In the heart of Melbourne, the day broke not to the customary hum of cars but to the sound of running feet. On Sunday, 19th March 2023, the Traffic Diversions Group (TDG) demonstrated their skill in traffic management at the annual Run for the Kids event supporting The Royal Children's Hospital. Celebrating its 17th year, the event raised over \$1 million, drawing more than 400,000 participants since its inception back in 2006.

Imagine a freeway normally pulsing with vehicles, now filled with a vibrant procession of runners and walkers, parents with kids and prams, all seizing the rare opportunity to cross the Bolte Bridge on foot. TDG's traffic management transformed one of Melbourne's arterial lifelines into a safe pedestrian expanse from 4am to approximately 1:30 pm without a hitch.

Widely recognised as the freeway traffic management specialists, TDG delivered a seamless traffic system, proving why they are a trusted and integral service provider in the event industry. Tasked with managing the freeway components of the event, TDG planned, organised and managed a shutdown that spanned from The Bolte Bridge on-ramp to the Domain Tunnel. Such an undertaking is not without its challenges, but TDG's stringent training programs and internal procedures, which are second to none, ensured a flawless execution.

"TDG's commitment to excellence is evident in every aspect of our operation, from the initial planning stages right through to the execution on the day of the event," says Anthony Simmons, Business Development Manager at Traffic Diversions Group. "The complexity of our task—from the synchronising of ramp and road closures to the accuracy of our signage and the detail of our strategy meetings—highlighted our proficiency in managing events of considerable scale on major roadways."



As a result of TDG's diligent work, emergency services could perform their duties unimpeded, ensuring a secure environment for all. The event's success also hinged on the collaboration of the Herald Sun, Transurban, VicRoads, the City of Melbourne, and the countless volunteers who came together for a noble cause. We also take immense pride in our team's dedication which was crucial to the event's success. We extend a special thanks to Mel Hope, Ashlie Willoughby, Nunzio Ventura, Filip Jakic, and all the traffic controllers for their exceptional contributions. Their teamwork was truly remarkable.

**Run for the Kids 2023 was not just a race but a showcase of what's possible when meticulous planning meets the heart of a community.**

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# Operations Team Member of the Year



## Kate Fabro's Commitment to Traffic Management Safety and Professionalism

The Traffic Management Association of Australia's recognition of Kate Fabro as the Operational Team Member of the Year is not just an accolade—it's a testament to her pursuit of excellence and dedication to safety in our industry. At Retro Traffic, Kate has not only elevated our operational standards but has also been a pivotal figure in championing traffic controller safety and enhancing industry professionalism.

Kate's approach to traffic management surpasses the operational duties of her role. Her commitment to safety is profound, driven by a deep belief that every traffic controller deserves a work environment that is as safe as it is efficient. This passion stems from her daily experiences with our team, traffic controllers, and clients where she has consistently demonstrated an exceptional ability to manage complex traffic situations with a blend of practicality, strategic foresight, and innovative solutions.

Beyond her operational expertise, Kate's passion for the industry shines through her advocacy for continuous improvement and professional development. She understands that the path to raising industry standards is through education and active engagement. Her involvement in the field, workshops, and client forums has helped spread best practices throughout the business and fostered a culture of knowledge sharing among her peers and colleagues.

Following her recent accolade, Kate shared, "This award is not just a recognition of my individual efforts but embodies the collective spirit and hard work of our team at Retro Traffic and our clients, particularly Ausgrid and Matt Huby. Their support and collaboration have been integral to our success. It underscores our shared commitment to not just meeting but exceeding the expectations of safety and efficiency in traffic management."

Looking to the future, we at Retro envision Kate playing a more significant role in shaping the traffic management industry. She is passionate about contributing to the Traffic Management Association of Australia and given her dedication and values there is no doubt that she could be an invaluable asset in driving industry-wide improvements for our association, just as she has at Retro Traffic.

As we celebrate Kate's achievements, we also look forward to her continued journey. Her story is one of inspiration, urging us all to strive for excellence and make a meaningful difference in the communities we work.



"This award is not just a recognition of my individual efforts but embodies the collective spirit and hard work of our team at Retro Traffic..."

### IN CONCLUSION

Kate's story is a beacon of leadership and commitment in the traffic management industry. It is a narrative that inspires not just women in our industry but all professionals to strive for excellence and advocate for safety and professionalism. At Retro Traffic, we are immensely proud of Kate and are excited to support her journey to further influence and transform our company and the industry.

**Fiona, Managing Director,  
Retro Traffic**





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DAN CROWLEY

Queensland like the rest of the East seaboard are happy to start seeing some clear sky's to get out and consistently service our clients. Let keep fingers crossed for a dry winter at least.

TMAA Q and the TMAA CEO Matt Bereni have been working closely with the Qld Department of Transport & Main Roads in a 'Workforce Connect' Funding Application for use nationally. This fund seeks to:

- Drive traffic management industry staff attraction and retention
  - Targeted recruitment strategies
  - Develop and execute retention programs
- Industry recognition
- Promote career pathways

To name a few of the exciting initiatives that this application could find. We look forward to continuing our work with DTMR for the good of the association and industry at large.

Great work by John Cassel and team in managing to have our Shadow Transport Minister Mr Steve Minnikin attend

our next TMAA Q meeting to give his view of transport for the state in the years to come. With October 2024 State Elections quickly approaching it will be interesting to hear his views.

Again working with DTMR we are picking up on where we left last year in the development of our joint 5 year plan for Traffic Control in the State with a paper shortly to be released - 'What Good looks like', a blueprint on how industry and Government can work together.

- A big thank you to the TMAA team for the effort they put in to produce an outstanding Association Conference. Well done to our Qld category winners and all category winners who have shown excellence in their field
- Traffic Management Trainer of the Year, Highly Commended - Nick Wockner from Acquired Awareness
- Traffic Management Company of the Year, Tier 4 to 6, Highly Commended to Superior Traffic Management

Keep safe

**Dan Crowley**  
**TMAA QLD Chair**

Great work by John Cassel and team in managing to have our Shadow Transport Minister Mr Steve Minnikin attend our next TMAA Q meeting to give his view of transport for the state in the years to come.



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## STAFF SAFETY TRAINING

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# Safety Matters: Addressing Occupational Violence in Traffic Management



**Travis Holland,**  
Managing Director, Holland Thomas



In the challenging world of traffic management, safety is at the forefront of all operations.

However, one issue that continues to challenge the industry is Occupational Violence and Aggression (OVA).

Traffic controllers managing roadwork zones are often exposed to risks from drivers who are impatient, aggressive, or distracted.

Unfortunately, instances of verbal abuse, threats, and physical confrontations can occur when traffic controllers enforce road rules, implement detours, or manage traffic flow during peak times or events.

## **WHAT TYPES OF OVA ARE TRAFFIC CONTROLLERS EXPOSED TO?**

Verbal abuse and threats are the most commonly reported forms of OVA.

Traffic controllers often deal with verbal abuse from individuals who are impatient, angry, or under stress due to traffic delays or detours.

Traffic controllers may face threats of violence or harm from aggressive individuals.

While less common than verbal abuse, traffic controllers can be subjected to physical assault by aggressive or frustrated individuals, whether it's a driver, pedestrian, or bystander.

In addition, physical harm can include being hit by vehicles or objects thrown at staff during confrontations.

## **WHY IS THE SAFE MANAGEMENT OF OVA IMPORTANT?**

OVA affects the wellbeing of traffic controllers and the overall safety of their work environments.

Understanding and safely managing OVA is crucial for creating safer workplaces and ensuring the mental and physical health of staff.

## **THE COSTS OF OVA**

Exposure to OVA can have significant impacts on overall quality of life.

Physical injuries resulting from OVA can range from minor injuries to severe trauma.

However, the costs of OVA extend beyond physical harm.

OVA can lead to stress, anxiety, depression, emotional exhaustion, psychological trauma, and other psychological conditions, affecting job satisfaction, performance and productivity, morale, absenteeism and turnover rates among workers.

Additionally, OVA incidents can strain relationships between co-workers and supervisors, affecting teamwork and communication.

Furthermore, there are also financial implications for organisations, including increased workers' compensation claims, higher insurance premiums, and potential legal fees.

## **WORKERS COMPENSATION CLAIMS FOR OVA**

Claims related to OVA can have a major negative impact on injured workers, their teams, and the organisation as a whole. On average, a claim related to psychological injury can cost an employer around \$35,000, impacting their premium by \$15,000 to \$20,000.

Proper training and support can help reduce the risk of OVA and mitigate these costs.

## **IMPACT OF HIRING STAFF WHO ARE NOT WELL SUITED TO THE ROLE**

Labour shortages can lead organisations to hire staff who are not well-suited to the role. This potentially increases the risk of OVA and compromises safety.

Rigorous recruitment processes and comprehensive training can help mitigate these risks.

## **STAFF WITH AOD ISSUES**

Alcohol and Other Drugs (AOD) can impair judgment and increase the likelihood of aggressive behaviours being presented by either the worker or the road user.

As a result, organisations need to address AOD issues proactively through education, support, and appropriate interventions to ensure the safety of all workers.

While medicinal marijuana is legal in some jurisdictions, its use can impair cognitive functions and motor skills, posing safety risks in a traffic control setting. Clear policies regarding the use of prescription drugs in the workplace are essential to maintain a safe working environment.

## **WHAT TO DO ABOUT OVA**

In conclusion, addressing OVA requires a proactive multi-faceted approach that includes raising awareness, clear procedures, and training in de-escalation and conflict resolution.

Improving safety protocols and communication strategies, fostering a supportive work environment, and providing access to counselling and support services, can also help reduce the risks of OVA for traffic controllers.

With the support of Holland Thomas and TMAA, traffic management professionals can be better equipped to manage aggressive behaviours, create safer work environments, and ensure the wellbeing of their staff.

Remember, safety matters, and together, we can make a difference in creating a safer working environment for everyone in the traffic management industry.

## **DO YOU NEED HELP?**

Holland Thomas and TMAA are committed to providing comprehensive training solutions (online or face-to-face) that make a difference in addressing OVA and enhancing safety and professionalism in the traffic management industry.

For more information about Holland Thomas' services and their special discounts for TMAA Members, please contact Travis Holland at [travis.holland@hollandthomas.com.au](mailto:travis.holland@hollandthomas.com.au) or visit their website at [www.hollandthomas.com.au](http://www.hollandthomas.com.au)

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# Heading into the next stage of traffic management reform in Victoria



Department  
of Transport

The Traffic Management Reform (TMR) program and team is wrapping up next month on 30 June 2024. We'll be leaving with a lot of achievements and handing over the ongoing initiatives and programs to the relevant business areas in the Department of Transport and Planning (DTP).

Before we go, we want to give a big thank you to traffic management companies and workers for all your support and involvement as we made some major changes to how traffic management activities are planned and delivered in Victoria.

But don't worry, this is not the end of support for the traffic management industry in Victoria. DTP will continue to look at ways to improve processes and ways of working as opportunities arise.

The TMR program team will be also holding one more industry briefing in June to give the traffic management industry and key stakeholders the opportunity to ask any final questions before the program wraps up. Please visit [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr) and click on the 'read more about the program' button for the details and how to RSVP.

## WHAT DID WE ACHIEVE IN THE TMR PROGRAM?

Since the TMR program was launched in February 2022, we've achieved the following together with industry:

- Established the new Traffic Management Accreditation program (Accreditation) and transitioned prequalified traffic management companies to the new program - there are now over 355 accredited traffic management companies.
- Started implementing the new National Training Framework for Temporary Traffic Management (National Training Framework) and involved key stakeholders to make sure the training meets the needs of Victorian traffic management companies and other stakeholders such as utilities, event workers and surveyors.
- Updated the *Road Management Act 2004 (Code of Practice for Worksite Safety - Traffic Management)* (new CoP) to create a new safer and nationally aligned code of practice for the traffic management industry.
- Successfully launched Road Access Permits Portal (RAPP) in October 2022, with over 6,000 user accounts registered. Industry have successfully applied for over 17,000 Memorandum of Authorisation (MoA) permits in RAPP and are now using it to activate and deactivate their permits online.

## WHAT'S STILL TO COME?

**Renewal of Accreditation status:** Accreditation is valid for two years so many of our accredited traffic management companies will start to reach their expiry date. For more information about how to renew Accreditation, visit [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr) or email [tmaccreditation@roads.vic.gov.au](mailto:tmaccreditation@roads.vic.gov.au).

**Additional RAPP features:** The TMR program team have continued to add features to RAPP over the last 18 months. Over the next few months, additional features added will make it easier for traffic management companies to submit changes to existing applications, receive reminders when their accreditation is due for renewal or about to expire, and include multiple Traffic Management Implementers as part of one MoA application in RAPP. Find out more about RAPP by visiting [vicroads.vic.gov.au/rapp](https://vicroads.vic.gov.au/rapp) or emailing [rapp.support@roads.vic.gov.au](mailto:rapp.support@roads.vic.gov.au).

**Delivering the new Traffic Management Design (TMD) training:** With the completion of the TMR program, Austroads will manage the roll out of the new traffic management training in Victoria. This will involve assessing ATP applications on behalf of DTP as well as confirming the release of the new TMD training package and supporting industry as it becomes mandatory in Victoria. In the meantime, please visit [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr) for more information on the new training requirements or email Austroads at: [ttmtraining@austrroads.com.au](mailto:ttmtraining@austrroads.com.au).

**New CoP:** the new CoP became mandatory on 1 December 2023 but DTP has not been enforcing compliance to the new design elements until the TMD training is more readily available in market. We will inform our accredited TMD traffic management companies of any changes to requirements as soon as more information is confirmed. Please make sure your company details are correct in RAPP so you receive updates on this. For more information please visit [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr) or email [tmaccreditation@roads.vic.gov.au](mailto:tmaccreditation@roads.vic.gov.au).

## NEED MORE INFORMATION?

If you need more information on any of the TMR program initiatives from 1 July 2024, please contact the below email addresses:

**For questions about the National Training Framework and the Approved Training Provider** process, please email [ttmtraining@austrroads.com.au](mailto:ttmtraining@austrroads.com.au).

**For questions about the Accreditation program and the new CoP**, please email [TMAccreditation@roads.vic.gov.au](mailto:TMAccreditation@roads.vic.gov.au).

**For questions about RAPP**, please email [rapp.support@roads.vic.gov.au](mailto:rapp.support@roads.vic.gov.au).

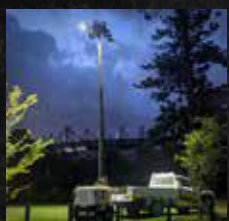
## Leading Traffic Management Equipment Hire Specialists

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- Variable Message Signs
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### Lighting Solutions

- Portable Lights Towers
- 360° Portable Light Towers



### Road Safety Barriers

- HighwayGuard Barrier System
- BG800 Steel Barriers
- Water Filled/Armorzone Barriers
- Concrete Barriers
- Klemmfix



### Electronic Equipment

- Portable Traffic Lights
- Portabooms
- CCTV Camera Trailers



### Other Traffic Equipment

- Steel Road Plates
- Fleyg Road Plate Ramps



### Crash Cushions

- Smart Crash Cushion
- Absorb M
- Quadguard CZ
- SLED
- Raptor Pole Protector

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## Branch Locations

### VIC

**Melbourne**  
Keilor Park, VIC 3042

### TAS

**Hobart**  
Honeywood, TAS 7017

**Launceston**  
Evandale, TAS 7212

### NSW

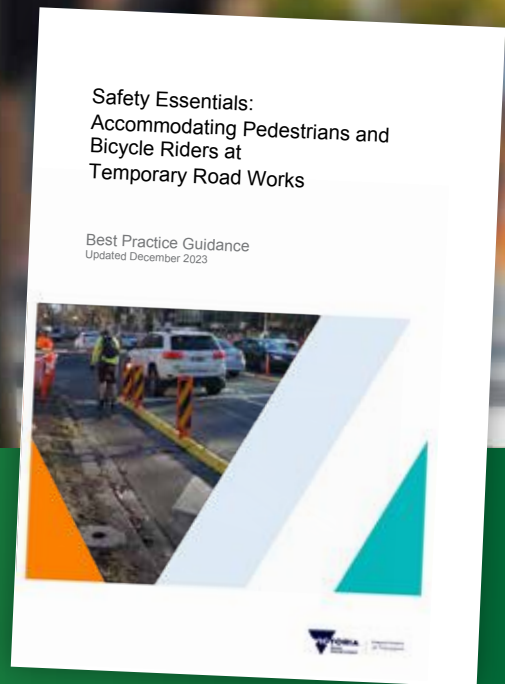
**Sydney**  
Merrylands, NSW 2160

### QLD

**Brisbane**  
Loganholme, QLD 4129

### WA

**Perth**  
Beckenham, WA 6107



# Keeping pedestrians and bicycle riders safe around construction worksites



Department of Transport

The 'Safety Essentials: Accommodating Pedestrians and Bicycle Riders at Temporary Road Works, Best Practice Guidance' has been developed to help keep the community safe during construction periods.

This guidance is designed for traffic management companies who are planning and implementing Temporary Traffic Management Plans and Traffic Guidance Schemes in Victoria.

Safety Essentials summarises temporary traffic management industry standards and best practice guidance related to providing for safe pedestrian and bicycle rider movement near construction sites. Many of these requirements are from the Australian Guide to Temporary Traffic Management.

## CONTENTS INCLUDE

- Positioning of signs
- Traffic control devices
- Container fencing
- DDA compliance and trip hazards

## THERE ARE ALSO BACKGROUND PAPERS RELATING TO

- Traffic Management Plan requirements
- Path alignment and surfaces
- Signs and specifications
- Speed

## BACKGROUND

This guidance has been developed as part of the Construction Trucks and Community Safety project and was driven by a multi-stakeholder working group. These resources are available for all traffic management companies to use.

Related contract clauses already embedded in Victorian major transport project contracts have resulted in contractors implementing safer traffic management plans to better protect walker and bicycle rider safety.

The Construction Trucks and Community Safety Project is a partnership project involving Municipal Association Victoria, Transurban, Bicycle Network, and Traffic Accident Commission, with project support and funding from Road Safety Victoria, Department of Transport and Planning, Victoria. It aims to improve walker and rider safety by addressing truck vehicle requirements, truck-driver training, route selection and temporary traffic management.

The Construction Trucks and Community Safety project has been developed to help state and local government, developers and utilities better manage the impact of their construction projects on the local community by giving more consideration to vulnerable road user safety.

## RESOURCES

For more information and to access a range of related resources about the Construction Trucks and Community Safety Project visit VicRoads website. [www.vicroads.vic.gov.au/safety-and-road-rules/road-safety-programs/construction-trucks-and-community-safety](http://www.vicroads.vic.gov.au/safety-and-road-rules/road-safety-programs/construction-trucks-and-community-safety) or contact [roadsafetyvictoria@transport.vic.gov.au](mailto:roadsafetyvictoria@transport.vic.gov.au)



# Improving road work safety.

The visibility in work zones is critical in helping drivers safely navigate through unfamiliar and potentially hazardous road work zones.



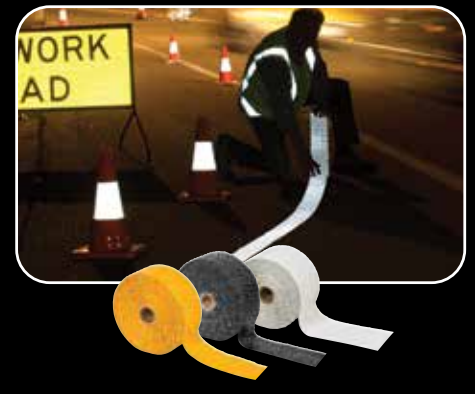
▶ **3M high visibility signage**

Alert drivers to upcoming roadwork zones faster and earlier.



▶ **3M Diamond Grade™ high visibility vehicle markings**

Alert drivers and road workers to all moving and stationary vehicles around roadwork zones to prevent collisions.



▶ **3M high visibility removable road marking tape**

Highlight temporary lanes to help drivers navigate safely through work zones and protect road workers from collisions.

Simple to apply and remove without damaging or scarring the road, these durable solutions last through a normal construction season.

For more information visit [www.3M.com.au/roadsafety](http://www.3M.com.au/roadsafety)



**Hamilton  
New Zealand**

**July 22-24**

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on how to join us at  
[tarmacpacific.com](http://tarmacpacific.com)**

**W**e are very pleased to share and make you aware of the upcoming TARMAC '24 event occurring 22-24 July 2024 at Claudelands Event Centre, Kirikiriroa, Hamilton.

TARMAC is primarily based around Traffic Control and Management, Temporary Traffic Management, management of corridors and networks at the state and local government levels and the wider roading and infrastructure industry.

The conference is in its fifth year and fourth occasion in 2024, following a rebranding for the 2023 event. While it remains modest in terms of attendance numbers, TARMAC has positioned to provide a product and networking forum platform for a diverse cross-section of the industry in Aotearoa, New Zealand.

Year on year the event has increased in attendance of speakers, presenters and attendees from around the country, Australia and more recently enjoyed international attendees and guests from other global regions.

This year sees a few changes in how the event is structured, designed to make the experience of TARMAC fit for all types of participation.

**KEY THINGS TO KNOW ABOUT THIS YEAR'S EVENT -**

- A full three-day program made up of distinct parts to allow for multiple ways to participate at whatever level people want too.
- The traditional two-day conference event with a diverse program of speakers and presenters on July 23rd and 24th 2024.
- The introduction of the P.I.C.K.L.E. day on Monday 22nd July. This is an interactive day of workshops designed to learn and innovate. This day is sponsored by TARMAC and hosted by the NZ TTM Industry Steering Group, with the addition of other presentations designed to

help the industry understand the industry. There is no cost to attend P.I.C.K.L.E. day (Practice Innovation Collaboration Knowledge Learning Experience), although it is limited to available ticket numbers.

- **TARMAC House** - The opportunity for active frontline operators in the TTM space to be fully sponsored and attend all aspects of TARMAC. This is an immersive experience for a strictly limited number of TTM practitioners to come together and be part of the future of TTM. While the number of selected people is limited, these people could come from anywhere in the Pacific to be part of this valuable experience.
- **Conference dinner** - a dinner for those wishing to get the best opportunity to meet, catch-up and network with people from right across the spectrum of the industry.
- **Exposition** - exhibitors to visit, meet and learn about the various suppliers to the wider industry. For the first time, you will also be able to visit expo as a member of the public at no cost. Registration (at no cost) will still be necessary but provides a great opportunity to meet the supply chain for a wider trade and professional service group.

TARMAC is built around what people and businesses who have been involved over the last few years have helped develop. The philosophy is to continue the work of building a forum for industry across the Pacific nations, based on the needs of the wider industry.

Being a part of TARMAC is being a part of building this annual event into what YOU need it to be!

Visit the website for more information at [tarmacpacific.com](http://tarmacpacific.com)



We look forward to being there and enjoying the 2024 event with you all in July!

**The TARMAC team**



MAX LINE



2024 continues to be a strong year within the Western Australia market, with further new projects been added in to Western Australia Infrastructure and renewable pipeline, but WA is starting to see a dip in the mining sector with commodity prices cooling off after a successful few years, also the skill shortage of traffic controllers seems to be easing within the WA market.

Western Australia has also seen a change to the elected board member for WA with Stephen O'Dwyer stepping down and Britt O'Dwyer been the elected member for WA. Well done Britt and a thank you to Stephen for all the effort he has put in to the Association to date, you will be missed.

July is not far around the corner and that will see the Traffic Management Industry within Western Australia go through a significant reform to how traffic controllers are paid with the increase to the new Main Roads Western Australia rates that to come into effect on the 1st of July 2024. I believe this will see a refresh within the industry and looking forward to the changes and standard that the rates will demand within the Traffic Management Industry.

16th to the 19th of April I was fortunate enough to be able to attend the Intertraffic Convention over in Amsterdam, what an experience it was to be able to attend and see what is happening within the industry around the globe. This year had a large focus on AI and camera technology

with some very funky and creative ideas coming to light, it is great to see the industry is moving forward in leaps and bounds as well as harbouring new and old supplier relationships while attending the event. While in Amsterdam it was a pleasure to catch up with the TMAA members and suppliers on the Wednesday afternoon at the TMAA sun downer, there was plenty of great conversations and laughs to be had and was great to meet a few people that I have looked up to within the industry over the last 10 years.

Please don't forget to attend the next Western Australia TMAA meeting held online on Tuesday 28th of May 2024 from 10am.

#### Max Line

16th to the 19th of April I was fortunate enough to be able to attend the Intertraffic Convention over in Amsterdam, what an experience it was to be able to attend and see what is happening within the industry around the globe.



16 to 19 April  
**Intertraffic Convention**  
Amsterdam



# An update on the National Harmonisation of Temporary Traffic Management Practice

Geoff Allan,  
Austroads Chief Executive



Austroads, the association of Australian and New Zealand government road and transport agencies, continues to work with members, local government, and industry to harmonise temporary traffic management practice. There are two key reasons for adopting the improved nationally consistent practice for temporary traffic management:

- It improves the likelihood that road workers will be safe – every employer has a responsibility to protect their workers.
- National consistency will help drive efficiency, for example, successful completion of the training requirements in one state/territory will be recognised in another participating state/territory.

Austroads National Temporary Traffic Management Operations Manager Patsy Thomas has continued to listen to industry to shape implementation to address issues as they arise.

## TMAA EXCELLENCE AWARDS

Austroads sponsored the 2023 Trainer of the Year Award and congratulates Gerard O'Neill from CivilEdge for his well-deserved win.

We were also delighted that Austroads was a finalist in the 2023 Project/Event of The Year and congratulate all finalists and the winner Traffic Diversions Group for their 2023 Run for the Kids event.



## AUSTROADS GUIDE TO TEMPORARY TRAFFIC MANAGEMENT

Since our release of the Guide to Temporary Traffic Management in late 2019, Austroads has continued to work with the temporary traffic management industry, state and territory governments and the training sector to enrich its contents. In the last 12 months, the Guide has been downloaded by more than 9,500 people which has led to increased enquiries. Point8 has been

appointed to help respond to technical questions and suggestions about the Guide by Austroads members and industry. Please forward comments and queries to [AustroadsTMSupport@point8.com.au](mailto:AustroadsTMSupport@point8.com.au)

## APPROVED TRAINING PROVIDERS

Since the last edition of Detours, several registered training organisations have successfully become approved training providers (ATPs) of the Temporary Traffic Management National Training Program. The list of ATPs grows each week and by mid-April 2024 there were more than 700 people enrolled in courses. I congratulate all those training organisations for their commitment to improving road worker safety.

Approved Training Provider	SA	TAS	NT	VIC
Access Training Centre	Yes			
Australian Academic Solutions	Yes	Yes		Yes
Australian Employment Services		Yes		
Carlisle Learning	Yes			
CFMEU Education & Training				Yes
Civil Contractors Federation Victorian Branch				Yes
Civil Train	Yes		Yes	
CivilEdge	Yes	Yes		Yes
Construction Industry Training Centre (CITC)	Yes			
Construction Training Group				Yes
Cove Training				Yes
CTA Create Train Achieve	Yes		Yes	Yes
ESI Training & Consulting				Yes
Go Training				Yes
Just Careers Training				Yes
Red Earth Training Solutions	Yes			
RTV Consultancy		Yes		
Short Courses Australia				Yes
Star Training & Assessing				Yes
Start Training Group				Yes
SysTec				Yes
TasTAFE		Yes		
Workzone Training	Yes		Yes	

\*\*Please note this list is current as at 19 April 2024, a current list of all ATPs can be found online at [austroads.info/ttm-atps](http://austroads.info/ttm-atps)

Only ATPs can deliver the Skill Sets in the Temporary Traffic Management National Training Programs. New employees to temporary traffic management (in a participating jurisdiction) must complete their training in one or more of Temporary Traffic Management National Training Programs with an ATP. An ATP can be identified in the market by their use of the TTM approved training provider logo.



Temporary traffic management logo for the use by an Approved Training Provider to identify in the market.

## AUSTROADS INNOVATIVE TEMPORARY TRAFFIC MANAGEMENT DEVICE AND SOLUTION ASSESSMENT

The Austroads Innovative Temporary Traffic Management Device and Solution Assessment (AITDSA) Scheme provides a way for innovative devices and solutions used for temporary traffic management to be assessed and recommended for use in Australia and New Zealand. AITDSA responds to the emergence of new technologies, innovative solutions and devices that can be used to improve safety at work sites.

### 2024 AITDSA Panel meeting dates

**Monday 17 June 2024** (deadline for new product submissions Monday 20 May)

**Monday 9 September 2024** (deadline for new product submissions Monday 12 August)



### AITDSA RECOMMENDED FOR USE DEVICES/SOLUTIONS - ADOPTION BY JURISDICTIONS

Jurisdiction	Gibney Barrier	TriLight	eBoom	TriSign	eSTOP Auto	SentriGate
ACT	●	●	●	●	●	●
NSW	●	✓	✓	✓	●	✓
NT	●	●	●	●	●	●
NZ	✓	✓	✓	●	●	●
QLD	●	●	●	●	●	●
SA <sup>1</sup>	✓	✓	✓	✓	✓	✓
AS	✓	✓	✓	✓	●	●
VIC <sup>1</sup>	✓	✓	✓	✓	✓	✓
WA	●	✓	✓	✓	✓	●

Note: 1. In South Australia and Victoria the recommendations of the AITDSA Panel are automatically adopted. In other states and territories sponsors are required to seek approval for use of the device/solution.

#### Legend

- Not currently adopted
- ✓ Adopted for use in the jurisdiction

#### CONTACT US

Please contact our TTM team at [ttmtraining@austrroads.com.au](mailto:ttmtraining@austrroads.com.au) with any questions/queries.



The full list of innovative devices and solutions recommended for use by AITDSA, and the adopted use of the innovations across Australia and New Zealand, is online at [austrroads.info/AITDSA-products](http://austrroads.info/AITDSA-products).



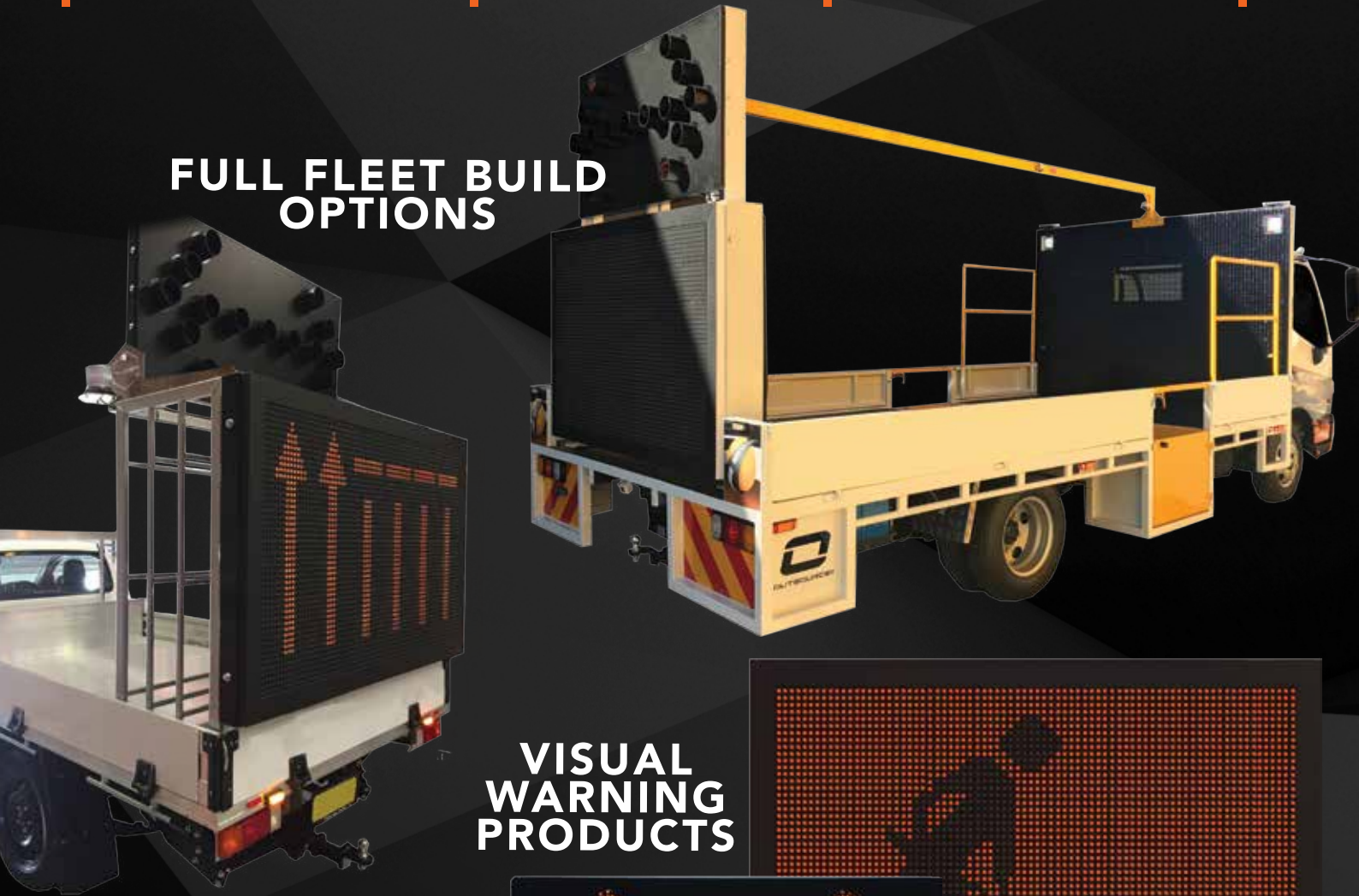
AUSTROADS STRATEGIC PLAN 2020-2024



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CHRIS BOYER

## Navigating Through the First Quarter of 2024

As we sail through the initial quarter of 2024, the landscape of traffic management is experiencing both waves of progress and some choppy waters. The NT's implementation of the National Framework for Temporary Traffic Management Training in February marked a significant milestone for our industry. However, like any new initiative, it hasn't been without its challenges.

Collaboration remains key as Traffic Management companies, TMAA, authorities, and Austroads continue to work closely to address the teething issues that surfaced during the initial launch. Despite the hurdles, there's a collective determination to streamline processes and ensure the smooth functioning of this framework.

The Northern Territory Government's Department of Infrastructure, Planning, and Logistics (DIPL) announced extensions and temporary tickets for interstate ticket holders until September 2024 to maintain safety standards while bridging the gap in training availability. As more Registered Training Organisations (RTOs) come on board, and providers deliver all course elements, we anticipate a smoother transition towards the back end of the year.

With the dry season fast approaching in the NT, our focus has been on preparing for the influx of work that accompanies this time of the year. We're dedicated to ensuring that new Traffic Controllers receive thorough training to meet industry standards. Additionally, we're providing guidance to experienced interstate Traffic Controllers to navigate the unique challenges of working in the NT during the busy dry season ahead.

It's with great pride that I assume the role of the NT Representative on the TMAA National Board. Together with my esteemed colleagues, we are committed to fortifying the Traffic Management Industry and enhancing industry standards across the nation.

A moment of recognition is due to Matthew Bereni for his exemplary leadership during his first full year as CEO of TMAA. The success of the Annual Conference and Excellence Awards in March stands as a testament to his dedication and hard work. The significant increase in attendance and the depth of talent showcased at these events underscore the positive trajectory of our organisation. A heartfelt thank you to Matthew, Bailey, Belinda, and the entire team for orchestrating such a successful gathering.

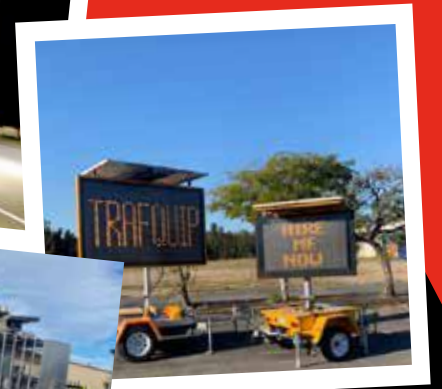
In April, our NT Division Meeting took place on the picturesque Esplanade. Discussions revolved around crucial topics pertinent to our region's traffic management landscape. As we move onward through 2024, let us remain steadfast in our commitment to safety, efficiency, and innovation in traffic management.

Warm regards,

**Christopher Boyer**  
TMAA Northern Territory Chair

We're dedicated to ensuring that new Traffic Controllers receive thorough training to meet industry standards. Additionally, we're providing guidance to experienced interstate Traffic Controllers to navigate the unique challenges of working in the NT during the busy dry season ahead.

# THINK TRAFFIC THINK TRAFQUIP



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NICOLE WILLING

## Celebrating Success and Advancement in Traffic Management

The Traffic Management Association of Australia (TMAA) recently concluded its highly successful national conference for 2024, marking pivotal projects, awarding stand out performances both individually and personally while also highlighting National and International advancements for the future of the traffic management industry. Our Tassie members met in person for the April state division meeting, bringing us together for insightful discussions amid the evolving landscape of the new training frameworks and to discuss ongoing industry challenges. The comradery we feel down here in Tas as an industry really stands out at these meetings and is reflected in the real world changes, we are able to get through when we work together. One such change that we've brought to the attention of our major road authority The Department of State Growth is regarding speeds on approach to traffic controllers and our concern with approved approach speeds being 60km/h. Taking in to account our road environment down here in Tas, we feel this is too fast and places the TC in harms way. The Department has heard our request and are currently acting to update the Tasmanian Guide to Traffic Control for Works on Roads. A solid win for keeping our people safe, especially as we enter the winter period.

One of the key themes resonating from these gatherings is navigating the difficult pathway of retraining our traffic controllers. As our industry confronts increasingly complex works and regulations, ensuring that our workforce is equipped with comprehensive skills and knowledge becomes paramount but the pathway to this is fraught with challenges. Huge costs to companies, training provider

back log and prohibitive costs to new entrants into the industry. While the new training framework serves as a cornerstone for advancing our capabilities and preparing for the future challenges that lie ahead the challenge of getting to that point is currently proving difficult even if well worth the reward.

Moreover, there's a notable shift in perspective towards the role of a traffic controller. With enhanced training and recognition, the job is transitioning from being a stop-gap employment option to a promising career prospect. This transformation not only elevates the status of traffic controllers but also attracts a diverse range of talent, fostering a more dynamic and skilled workforce.

In line with celebrating achievements, congratulations are in order for Stornoway, named the 2023 National Traffic Management Company of the year Tier 1-3. This accolade underscores their commitment to excellence and innovation in traffic management, setting a benchmark for others in the industry to aspire to.

As we navigate the complexities of modern traffic management, these milestones remind us of the progress we've made and the exciting opportunities that lie ahead. By fostering collaboration, investing in training, and recognizing excellence, we pave the way for a safer, more efficient, and thriving traffic management sector.

**Nicole Willing**  
**TMAA TAS Chair**





SIMPLIFY YOUR HIRING PROCESS



## NEW FEATURES



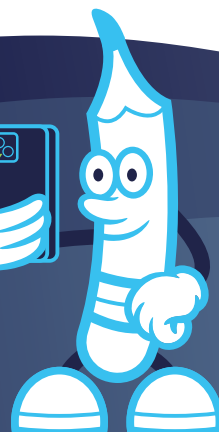
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# CCF Tasmania's Job Ready Program paves the way for newcomers to our industry

Job Ready Course participants (2023)

CCF Tasmania has been facilitating Job Ready Programs since 2021 with the support of the Tasmanian Government's, High Vis Army Grant program. The initiative is building the workforce to build Tasmania and aims to help fill the workforce demand for the state's infrastructure projects, both now and into the future.

Key to the success of the program is opportunities for new entrants to our industry, and Traffic Management has proven to be a fantastic pathway. CCF Tasmania CEO, Andrew Winch says, "we love the opportunities that employment in Traffic Management provides to our graduates. They are an eager bunch, that's for sure, and we've had real job outcomes for the majority of our participants, many of which start out in Traffic Management".

The job ready program's job outcome results have a strong link to the work experience placement part of the program. Winch said, "we've had fantastic support from industry when it comes to work experience placement and industry has reaped the benefits of taking a chance on trailing a graduate".

One such graduate who has made a career in traffic management is Yasmine. After successfully completing the course, she secured work experience placement with Altus. Yasmine shone and at the end of her placement she was offered a permanent position. The program was great for Yasmine and great for Altus.

Yasmine says she loves the variety of the job. "We're in a different place, different day, doing different things. Burst water mains.... we might have a power pole that burns down....and we have to go and assist the traffic control with Tas Networks and Tas Water...". [There's] a big variety of where we go and what we do".

And the benefits to our industry doesn't stop there. Winch says, "we know from our other successful work placements, that Traffic Management has proven to be a



Job Ready Program Graduate, Yasmine loves the variety of her job in traffic management.

solid and highly relevant pathway to other areas of civil construction. We often see graduates who start out in the industry in Traffic Management moving into other roles in civil construction, which is fantastic. There're so many positive career stories that have started with our job ready programs, joining the industry through Traffic Management and building a life changing career in our industry."

Changes to the National Training Framework, that came in place on 1 January 2024 in Tasmania, has unfortunately put a hold on the Traffic Management component of the job read program. However, CCF Tasmania has plans in place to launch a standalone Traffic Management job ready program in late 2024, early 2025.

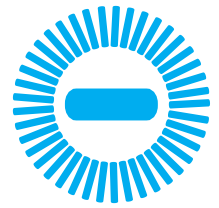


# TRAFFIC VEHICLE FITOUTS

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UAGS can tailor a Traffic Safety package for your vehicle – which can include supplying signs and delineation products, warning lights and arrow boards, manufacturing custom racking to house the equipment and fitting out your vehicle.

Because we are experts in LED vehicle lighting solutions, we can advise the best products for your purpose and install the lights ensuring they are wired correctly.



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### U1-24 72W LED BEACON WITH METAL BASE

72W LED Beacon. Waterproof design with potted circuit. Provides 360° of coverage. Superior brightness. Permanent mount metal base. Low amp draw and bright output provide the ideal beacon for everyday use.

### CONES & BOLLARDS

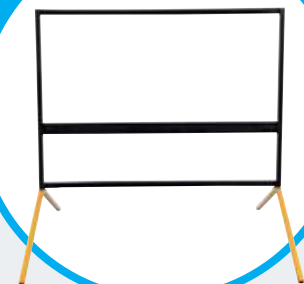


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# Project Update

**Construction Trucks Toolbox Talk**  
**Blind spots**

**Blind spots are areas around a vehicle that are not directly or indirectly visible to the driver.**

There could be pedestrians or cyclists in your blind spots at any time.

**Slow down. Try to anticipate their movements.**

**Tips for Drivers**

- 1 Remember vulnerable road users can be near your vehicle, but hard to see due to blind spots.
- 2 Check your mirrors even when there doesn't seem to be anybody in front or around the vehicle.
- 3 When preparing to turn left be aware of your blind spots. Watch for cyclists who may move forward into your blind spot when you move to the right in preparation to turn left.
- 4 Remember to slow down and drive to the conditions in areas with high pedestrian and bicycle rider activity.
- 5 When leaving your truck, watch for cyclists and motorcyclists, and open your door slowly, look backwards to make sure the lane next to your vehicle is clear.

**Tips for Companies**

- 1 Work with the specific blind spot diagram for each vehicle model during training and ensure you are taking advantage of available products and technology. Make sure drivers know how to adjust their seats to maximise visibility around the vehicle.
- 2 Choose vehicles that offer better direct vision so that drivers can easily see others on the road.
- 3 Develop activities that help drivers improve their visual scanning skills and strategies.
- 4 Train your drivers about safe decision-making in busy urban areas where there are more pedestrians, bicycle riders, and motorcyclists.

This toolbox talk is a collaboration between the NRSP and the Construction Truck and Community Safety project, Victoria. The Construction Trucks and Community Safety project is a multi-stakeholder project supported by Road Safety Victoria, Department of Transport and Planning, Victoria. Published in August 2023.

The Toolbox Talks poster on 'Blind Spots' is a great resource for truck drivers.

We have a range of resources to assist you with uplifting public safety during construction projects.

They can all be found on the [Construction Trucks and Community Safety](#) web page.

This issue covers the following topics:

- Toolbox talks for truck drivers
- Construction Trucks Community Safety Campaign stakeholder packs
- Swapping Seats Docklands Community event
- Embedding public safety in contracts - local government engagement
- Spreading the word to new audiences
- Background to the Construction Trucks and Community Safety Project.

## TOOLBOX TALKS FOR TRUCK DRIVERS

The Toolbox Talks for truck drivers (heavy vehicles) are now available on the [Construction Trucks and Community Safety](#) webpage or via the [National Road Safety Partnership Program](#) webpage.

New topics include pedestrian safety, bicycle rider safety and blind spot awareness along with existing resources on fatigue, distraction and maintenance.

These Toolbox Talks are designed to provide team leaders, managers and facilitators with all the resources and information required to conduct a toolbox safety talk on each topic.

Each package contains a generic overview of the discussion, topic background information and fact sheet, discussion prompt sheet, participant attendance record sheet, participant self-assessment sheet, discussion review sheet, poster, support PowerPoint slides and a video.

Road Safety Victoria developed this suite of Toolbox Talks in collaboration with the National Road Safety Partnership Program.

A business campaign pack is currently being prepared to go along with each topic.

## CONSTRUCTION TRUCKS COMMUNITY SAFETY CAMPAIGN

We recently launched our Construction Trucks community safety campaign to remind both truck drivers and vulnerable road users such as pedestrians, bicycle riders, and motorcyclists, of the safe behaviours they need to practice while sharing the road.

The campaign sought to educate pedestrians, bicycle riders and motorcyclists (collectively known as Vulnerable Road Users) on safe travel behaviours when sharing the roads with trucks in both metropolitan and regional settings. For example, staying out of the way of truck blind spots, watching out for trucks with trailers and turning trucks. It also contained some key messaging for truck drivers, urging them to remain aware of vulnerable road users and check their mirrors.

We invite you to share our safety messages with your local communities and network. If you would like to receive a campaign stakeholder pack with shareable content and creative assets, please get in touch.

Keeping the  
community safe  
during construction  
periods.



*The Docklands Swapping Seats activation invited community members to sit in the driver's seat of a construction truck and experience its blind spots first-hand.*

## SWAPPING SEATS DOCKLANDS COMMUNITY EVENT

Thank you to those of you who attended our first Swapping Seats activation in November last year, where the community was invited to experience the importance of staying out of truck blind spots by sitting in the driver's seat of an actual construction truck.

The event was a great success, with many bicycle riders and even some pedestrians stopping by on their morning commute. There was also a bike mechanic on site, along with a coffee cart, project collateral and the opportunity to engage with a truck driver about left hand turning trucks.

The event was held at Harbour Esplanade in Docklands in collaboration with Bicycle Network and the Wurundjeri Way closure Community Outreach Team.

You may be interested in organising your own Swapping Seats activation. If so, please reach out to the Bicycle Network marketing department. [Contact us | Bicycle Network](#)



*At the Docklands Swapping Seats activation, members of the community were invited to attempt a left hand turn with a model truck to better understand the space needed and blind spot locations related to this manoeuvre.*

## EMBEDDING PUBLIC SAFETY IN CONTRACTS - LOCAL GOVERNMENT ENGAGEMENT

We are exploring ways for councils to embed model contract clauses in their construction contracts and other relevant contracts to keep the public safe around construction sites.

These clauses include ensuring temporary traffic management plans supports the safe travel of pedestrians, bicycle riders and motorcyclists, safe routes are chosen in order to avoid conflict with vulnerable road users, key truck safety requirements are retrofitted and truck drivers receive vulnerable road user training.

We've held workshops in November and February to encourage representatives from various local councils to consider how the model clauses could be adopted into their various council construction contracts, in addition to other truck-related contracts.

These sessions were a valuable opportunity for council representatives to share ideas and better understand the various pathways to embed the model clauses into their respective contracts. If you missed attending these one of workshops and would like to explore pathways to embed the Construction Trucks and Community Safety model contract clauses into your council, please get in touch.

## SPREADING THE WORD TO NEW AUDIENCES

We attended a number of conferences last year to reach beyond government contracts and raise the profile of the project to the broader construction sector and developers. We will continue doing outreach work this coming year, with attendance at the Institute of Public Works Engineering Australasia (IPWEA) International Public Works Conference and the Workplace Health & Safety Show in April and May.

If you know of a conference you would like us to attend - with a stall where we can offer advice and resources, a speaker, or both, please get in touch.

## BACKGROUND TO THE CONSTRUCTION TRUCKS AND COMMUNITY SAFETY PROJECT

The Construction Trucks and Community Safety Project commenced in late 2016 with a multi-stakeholder forum at the Melbourne Town Hall. By the end of the day, an action plan had been developed outlining areas that needed further development. These areas were 'signed on to' by the participants in the forum and formed the basis of multi-stakeholder working groups that met over the following few years.

These working groups helped to develop model contract clauses and supporting materials, that were then made publicly available in 2021 through the VicRoads website.

Since that time, Metropolitan Transport Infrastructure Authority has adopted the model clauses for their contracts, and a number of councils and other organisations are considering adopting them too.

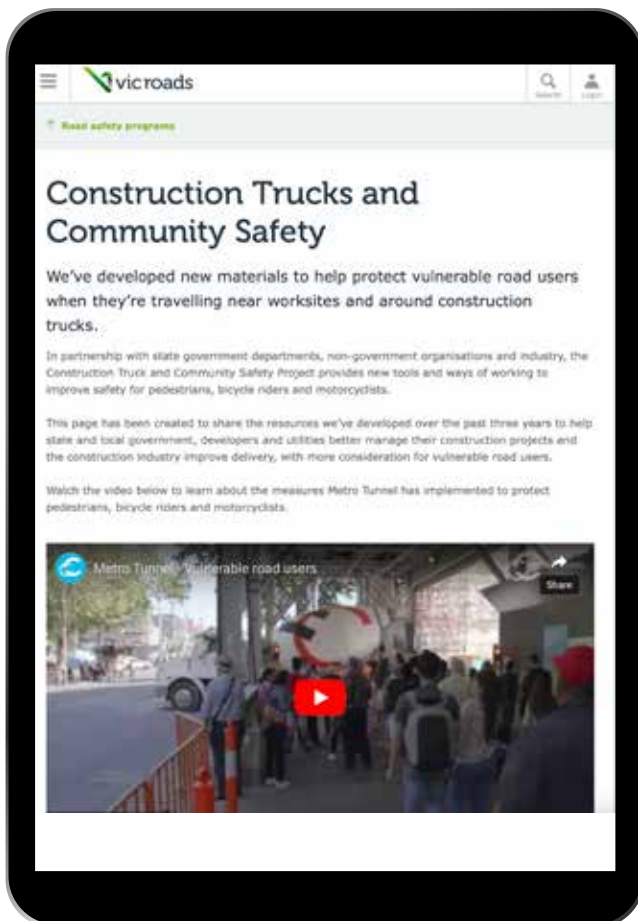
We are continuing to engage with local councils and industry to encourage the use of these community safety focussed model clauses in their construction and other relevant contracts.

*The Construction Trucks and Community Safety project is a multi-stakeholder project supported by Road Safety Victoria, Department of Transport and Planning, Victoria.*

### Key Partners

- Bicycle Network
- Municipal Association Victoria (MAV)
- Transurban
- TAC

If you would like to get in touch, please email Sophie Robinson at [roadsafetyvictoria@roads.vic.gov.au](mailto:roadsafetyvictoria@roads.vic.gov.au)



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